



ON Semiconductor®

To: Our Valued Customers, Sales Representatives and Distributors
Date: March 26, 2020
Subject: ON Semiconductor Business Update Related to COVID-19 Pandemic

Dear valued customer:

The COVID-19 global pandemic continues to present new challenges for all industries including the semiconductor industry. As governments and agencies work to stop the spread of the virus and impose containment measures, our company is doing everything in our control to mitigate the impact to our customers, recognizing that health and safety is our number one priority, and under no circumstances will that be compromised.

Like all other companies, we too are experiencing a series of changes due to the evolving global pandemic containment measures beyond our control. We have developed and actively deployed a coronavirus crisis report process to respond to your questions since January. All customers will receive executive level communications, such as this one, to assure you that we are focused on finding optimal solutions where these exist.

Customers will also continue to receive weekly updates reflecting real-time impact on customer order delivery timing as part of our protocol during this evolving situation. We encourage customers to assess the new order dates and communicate your evaluation of any critical impacts to operations. Bringing these impacts forward to your local customer service representative will allow our team to focus on responding to the most critical customer needs.

Additionally, we have set up an external site for our customers to get the latest public announcements from ON Semiconductor concerning the virus. This information can be accessed at www.onsemi.com/coronavirus.

Please continue to work with your customer service representative to receive up-to-date delivery information on your current order. As circumstances have been changing daily due to this force majeure event, we will remain in contact as our responses evolve. You may also contact us through continuity@onsemi.com. The team is able to access and provide the most current situation update at any time.

We are hoping for the best outcome possible for all of us. In the meantime we hope you and your family remain healthy and safe.

Regards,

A handwritten signature in black ink that reads "Paul Rolls".

Paul Rolls
Executive Vice President, Sales and Marketing
ON Semiconductor