



ON Semiconductor®

**To: Our Valued Customers, Sales Representatives and Distributors**  
**Date: July 6, 2021**  
**Subject: ON Semiconductor Business Update Related to COVID-19 Pandemic**

Dear valued customer:

As previously communicated to you, the Malaysian government has been working to limit the spread of COVID-19 through several measures. Due to a surge in COVID-19 cases, the Malaysian government and its agencies have now increased restrictive measures for the public and businesses in most districts of Selangor and Kuala Lumpur to contain the virus. Above all, our company prioritizes the safety of our employees under all circumstances. We are doing everything in our power to mitigate the impact of the limitations for our customers, working to ensure the on-time delivery of products.

As part of the [Enhanced Movement Control Order \(EMCO\)](#) the Malaysian government put in place as of July 3, 2021, the Ministry of Health authorities enacted the shutdown of our Seremban factory for 14 days, ending on July 17. The government's objective is to stop gathering and movement of people in a region to significantly slow down the spread of the virus in the community.

This latest action causes significant impact to capacity utilization for Probe, Assembly & Test at Seremban as well as Assembly at Amkor. We immediately started an appeal escalation with the state government leadership with the goal to at least shorten the shutdown period to fewer than the current 14 days. We also continue to work with the American Malaysian Chamber of Commerce (AMCHAM MEIA) and the Malaysia Semiconductor Industry Association (MASIA) to reiterate the importance of Malaysia to the global semiconductor supply chain and that our operations constitute an essential business. We hope to be able to start up operations as soon as allowed and safely possible.

Please continue to work with your customer service representative to receive up-to-date delivery information on your current order. We will continue to update you regarding this force majeure event as circumstances evolve. You may also contact us through [continuity@onsemi.com](mailto:continuity@onsemi.com). We are currently assessing production and distribution delays.

Regards,

A handwritten signature in black ink, appearing to read "K Appleton".

Kimberley Appleton  
Senior Vice President, Global Sales Operations  
ON Semiconductor