

**APPLICATION of WORK SAMPLING and ECRS (Eliminate, Combine, Re-lay out and Simplify) PRINCIPLES of IMPROVEMENT at TO1 ASSEMBLY**

**Fritzie Ann A. Miranda**

Manufacturing Department /Cleanroom, Section 1  
 SANYO Semiconductor Manufacturing Philippines Corporation (SSMP)  
 (An ON Semiconductor Company)  
 LIP-SEPZ, San Miguel, Tarlac City  
 Fritzie\_ann\_miranda @ sanyo.com

**ABSTRACT**

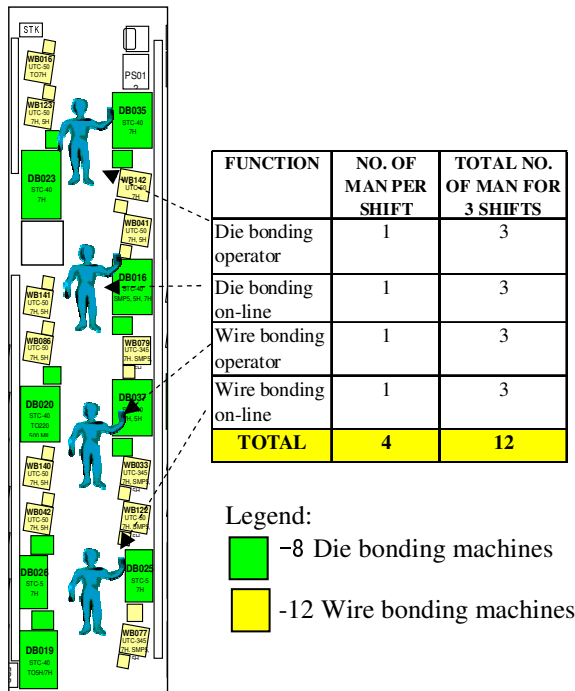
To continuously improve productivity, **Improvement Cycle** was developed, starting from the process and work content analysis down to the execution of process improvement using various IE methodologies.

The **WORK SAMPLING** Technique and **ECRS (Eliminate, Combine, Relay-out & Simplify)** principle of improvement was employed during the study in Transistor Outline Package (TO) assembly that resulted to a 25 % reduction of manpower allocation.

**1.0 INTRODUCTION**

Guided by the improvement cycle, each production line was studied. One of the areas identified with improvement opportunity is the Transistor Outline Package (TO1) assembly line. The Line comprised of Die bonding and Wire bonding machines. There are four (4) assigned manpower responsible for *Die bonding operation, Die bonding on-line inspection, Wire bonding operation and Wire bonding on-line inspection*. See figure 1.0.

**Fig.1.0 Transistor Package (TO) ASSEMBLY layout:**

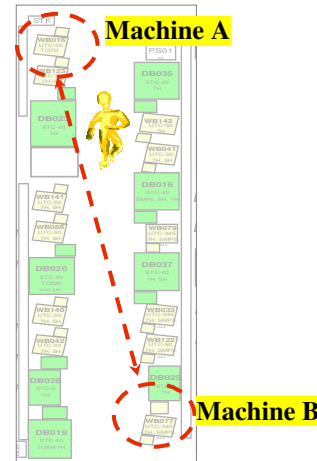


**1.1 Problem objective**

To come up with an improvement concerning manpower productivity and process efficiency

**1.2 Problem statement**

With the current set-up of machines, distance of end to end machines are far from each other which makes it difficult for both operators and inspectors during error assist, product and material handling. The issue concerning the distance travelled contributes to high man time.



\*Walk time from machine A to B: 11 seconds

**1.3 Problem scope**

The project is mainly focused at Transistor Outline Package (TO1) assembly line. Contributing factors such as man, machine, method and materials from the affected line will be subjected to analysis.

**2.0 EXPERIMENTAL SECTION**

**2.1 Materials and Equipments**

- 2.1.1 Production check sheets/lot b card
- 2.1.2 Stopwatch,
- 2.1.3 Time & motion worksheet.
- 2.1.4 Work instructions

2.1.5 Die bond and Wire bond Machines

**2.2 PROCEDURE**

**2.2.1 TIME AND MOTION STUDY**

TO1 Die bonding and Wire bonding assembly process was analyze into work elements to easily cater the application of **ECRS (Eliminate, Combine, Relay-out & Simplify)** principle. A time and motion study was conducted to determine the standard time to do each job. Shown below are the steps performed during the study:

**A. Making the time study**

The stop watch method was use in securing and recording the operation and operator being studied.

**B. Determining the number of observation**

A decision must be made as to the confidence level and the desired accuracy that are to be used in determining the number of observations to make. A 95% confidence level and  $\pm 5\%$  precision are commonly used in the time study.

$$N' = \frac{40 \sqrt{N \sum X^2} - (\sum X)^2}{(\sum X)^2}$$

5% Precision

$$N' = \frac{20 \sqrt{N \sum X^2} - (\sum X)^2}{(\sum X)^2}$$

10% Precision

**Where:**

*N* = actual number of observations of the element  
*X* = each stop- watch reading or individual observation  
 $\Sigma$  = sum of individual readings

**Codetermining Rating Factor and Normal Time**

The WESTINGHOUSE system of rating was use to rate the operator's performance. (a) SKILL, (b) EFFORT, (c) CONDITIONS, (d) CONSISTENCY.

Normal Time was measured to determine the time that a qualified operator would need to perform the job if he worked at a normal pace.

NORMAL TIME=Observed Average Time X rating Factor

**C. Determining Allowances and Standard Time**

Allowances were considered during the study depending on the work content; such interruptions were classified as follows: (1) Personal Allowance, (2) Fatigue Allowance, or (3) Delay Allowance. STANDARD TIME computation includes all elements in the operation and all necessary allowances. Standard time is equal to normal time plus the allowances.

STANDARD TIME = Normal Time x {100/(100- Allowance in Percent)}

**2.2.2 WORK SAMPLING AND STRUCTURED ESTIMATING**

After the standard time was determined, Work sampling technique was used to easily discern how much time is spend waiting for work, or performing paperwork tasks, or even performing activities that are not included in their job descriptions.

**A. WORK SAMPLING PROCEDURE**

The following steps used for WORK SAMPLING were carried out:

**A.1 Establish the Purpose of the study-** the objective of the study should be established.

**A.2 Identify the Subjects-** the people performing the task must be identified

**A.3 Identify the Measure of Output –** the identification of the measure of the output produced or the types of activities performed on the jobs being studied.

**A.4 Establish a Time Period-** Starting and stopping points for the study must be defined as well.

**A.5 Define the Activities-** activities that are performed by the people under study must be define.

*-Direct Productive Work-* work that is focused on the product and machine operations.

*-Indirect Productive Work-*work that is complementary to the product or machine operations.

*-Non-Productive Work-* actions that are not needed in the product or lot.

*-Out of Work:* operator is not within the area or line. They are furthered classified as ASSIGNED (deployed at an area) or UNKNOWN.

*-Break time:* Scheduled (Company Mandated Break time) Personal

*-Working Time = Direct and Indirect Productive Work and Out of Work (Assigned).*

*-Idle Time = Out of Work (Unknown) and Breaktime.*

**A.6 Determine the Number of Observations Needed**

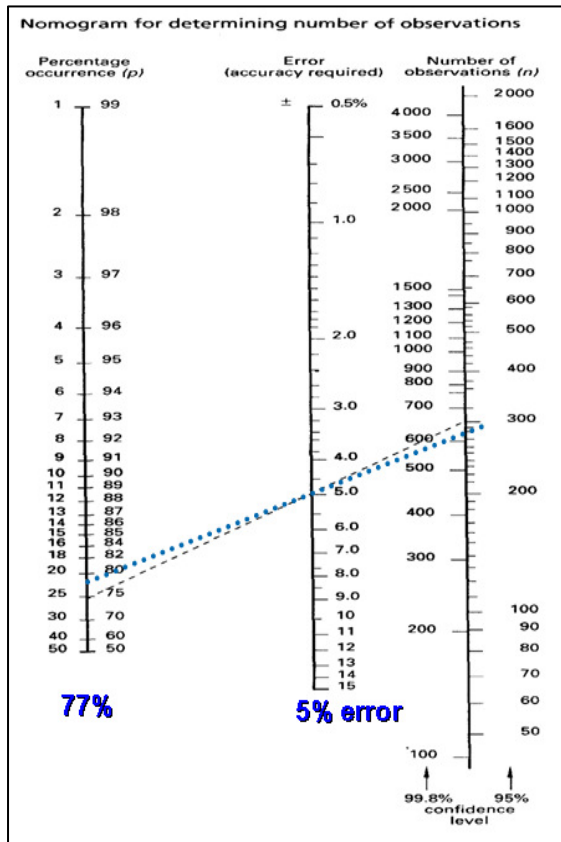
$$\sigma p = \sqrt{\frac{pq}{n}}$$

where

- $\sigma p$  = standard error of proportion
- $p$  = percentage of idle time
- $q$  = percentage of working time
- $n$  = number of observations or sample size we wish to determine.

**A.6.A Using the statistical method**

**A.6.2 Using the nomogram method-**  
an easier way to determine sample size is to read off the number of observations needed directly from a nomogram



**A.7 Schedule the Observations –**

Once the number of required observations has been determined, the actual observations must be scheduled using random number table .Refer to table shown:

**Table 1:Table of Random Numbers**

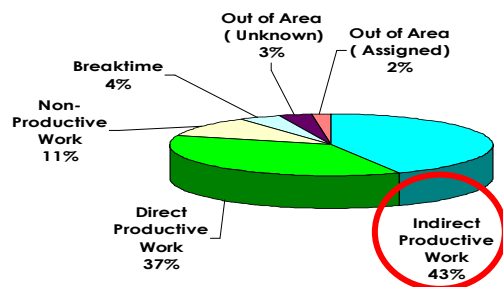
49 54 43 54 82	17 37 93 23 78	87 35 20 96 43	84 26 34 91 64
57 24 55 06 88	77 04 14 41 67	21 76 33 50 25	83 92 12 06 76
16 95 55 67 19	98 10 50 71 75	12 86 73 58 07	44 39 52 38 79
78 64 56 07 82	52 42 07 44 38	15 51 00 13 42	99 66 02 79 54
09 47 27 96 54	49 17 46 09 62	90 52 84 77 27	08 02 73 43 28
44 17 16 58 09	79 83 86 19 62	06 76 50 03 10	55 23 64 05 05
82 97 77 77 99	83 11 46 32 24	20 14 85 88 45	10 93 72 88 71
82 97 77 77 81	07 45 32 14 08	32 98 94 07 72	93 85 79 10 75
50 92 26 11 97	00 56 76 31 38	80 22 02 53 53	86 60 42 04 53
83 39 50 08 30	42 34 07 96 88	54 42 06 87 98	35 85 29 48 39
40 33 20 38 26	13 89 51 03 74	17 76 37 13 04	07 74 21 19 30
96 83 50 87 75	97 12 25 93 47	70 33 24 03 54	97 77 46 44 80
88 42 95 45 72	16 64 36 16 00	04 43 18 66 79	94 77 24 21 90
33 27 14 34 09	45 59 34 68 49	12 72 07 34 45	59 27 72 95 14
50 77 89 87 19	20 15 37 00 49	52 85 66 60 44	38 68 88 11 80
55 14 30 77 40	44 22 78 84 26	04 33 46 09 52	68 07 97 06 57
59 29 97 68 60	71 91 38 67 54	13 58 18 24 76	15 54 55 95 52
48 55 90 65 72	96 57 69 36 10	96 46 92 42 45	97 60 49 04 91
66 37 32 20 30	77 84 57 03 29	10 45 65 04 26	11 04 96 67 24
68 49 69 10 82	53 75 91 93 30	34 25 20 57 27	40 48 73 51 92
83 62 64 11 12	67 19 00 71 74	60 47 21 29 68	02 02 37 03 31
06 09 19 74 66	02 94 37 34 02	76 70 90 30 86	38 45 94 30 38
33 32 51 26 38	79 78 45 04 91	16 92 53 56 16	02 75 50 95 98
42 38 97 01 50	87 75 66 81 41	40 01 74 91 62	48 51 84 08 32
96 44 33 49 13	34 86 82 53 91	00 52 43 48 85	27 55 26 89 62
64 05 71 95 86	11 05 65 09 68	76 83 20 37 90	57 16 00 11 66
75 73 88 05 90	52 27 41 14 86	22 98 12 22 08	07 52 14 95 80
33 96 02 75 19	07 60 62 93 55	50 33 82 43 90	49 37 38 44 59
97 51 40 14 02	04 02 33 31 08	39 54 16 49 36	47 95 93 13 30
15 06 15 93 20	01 90 10 75 06	40 78 78 89 62	02 67 74 17 33
22 35 85 15 33	92 03 51 59 77	59 56 78 06 83	52 91 05 70 74
09 98 42 99 64	61 71 62 99 15	06 51 29 16 93	58 05 77 09 51
54 87 66 47 54	73 32 00 11 12	44 95 92 63 16	29 56 24 29 48
58 37 78 80 70	42 10 50 67 42	32 17 55 85 74	94 44 67 16 94
87 55 36 22 41	26 78 63 06 55	13 08 27 01 50	15 29 39 39 43
71 41 61 50 72	12 41 94 96 26	44 95 27 36 99	02 96 74 30 83
23 52 23 33 12	96 93 02 18 39	07 02 18 36 07	25 99 32 70 23
31 04 49 69 96	10 47 48 45 88	13 41 43 89 20	97 17 14 49 17
31 99 73 68 68	35 81 33 03 76	24 30 12 48 60	18 99 10 72 34
94 58 28 41 36	45 37 59 03 09	90 35 57 29 12	82 62 54 65 60

**A.8 Inform the Personnel Involved-**the personnel involved should be informed about the objective of the study and the methodology that will be employed

**A.9 Record the Raw Data**

**A.10 Summarize the Data-**after the data collection, result of the study must be summarized. Shown below is the summary of the actual study conducted.

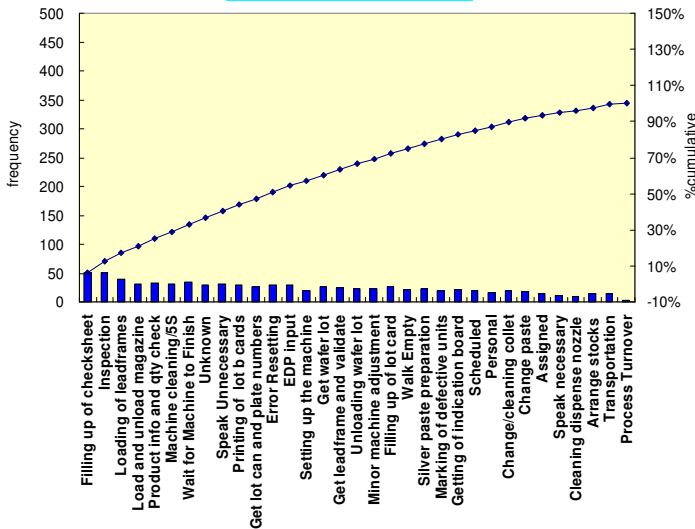
✓ **Work sampling result –In terms of work category**



**Analysis:** In terms of type of work distribution, 43 % of the proportion of time spent on indirect productive work activities that are complementary only to the product or machine operations.

✓ Work sampling result –Pareto of activities

SUMMARY: PARETO OF ACTIVITIES



Analysis: Filling up of check sheets and inspection were the top activities observed.

✓ Computed Utilization rate of operators

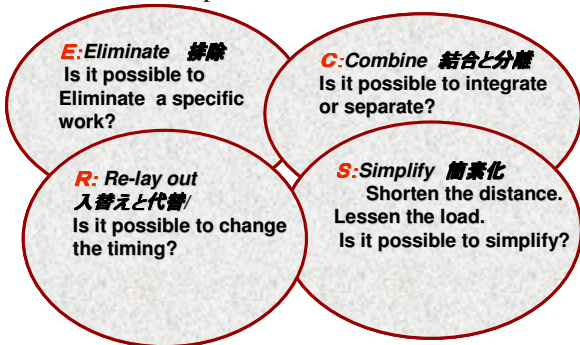
AVERAGE UTILIZATION RATE OF OPERATORS	
WORKING	82%
IDLE	18%

Analysis: It was found out that the average utilization rate of operators is 82% only.

Source: Work sampling and structured estimating -Internet

2.2.3 APPLICATION OF ECRS

Utilizing the result of work sampling, the ECRS approach was use for the improvements.



Each work elements were analyzed for the possibility of ECRS application. However the top activities from the work sampling result were prioritized. Shown below are samples of the improvements done per improvement type:

A.ELIMINATE: Redundant inspection was applied for removal. One task found to be with unnecessary inspection is the after Change gold wire.

BEFORE	
Symbol	Work elements
○	Bond 1 pellet
◇	Machine monitor /microscope inspection
○	Bond 1 leadframe
◇	Microscope inspection using machine
○	Bond 5 leadframes
◇	Microscope inspection using machine
◇	Normal sampling inspection using machine

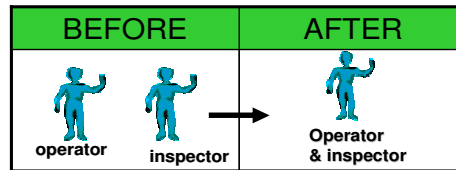
AFTER	
Symbol	Work elements
○	Bond 1 pellet
◇	Machine monitor /microscope inspection
○	Bond 1 leadframe
◇	Microscope inspection using machine
◇	Normal sampling inspection using machine

Summary:

	BEFORE	AFTER	DIFFERENCE
○-Operation	3	2	1
◇-Inspection	4	3	1

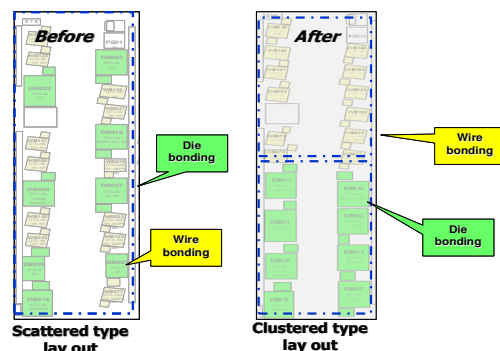
B.COMBINE:

The operation and inspection function were merged. Operators assigned at Transistor Package (TO) assembly were cross trained to on-line inspection. Also same inspection items were combined.



C.RELAY OUT:

An efficient lay out is vital to achieved a smooth production flow. Transistor package assembly was subjected to major lay out from a scattered type (mixed machines) to Clustered type (machines grouped per process).The main objective of machine re-lay out is to be able to reduced walk time of operators and to reduce the man machine assignment.



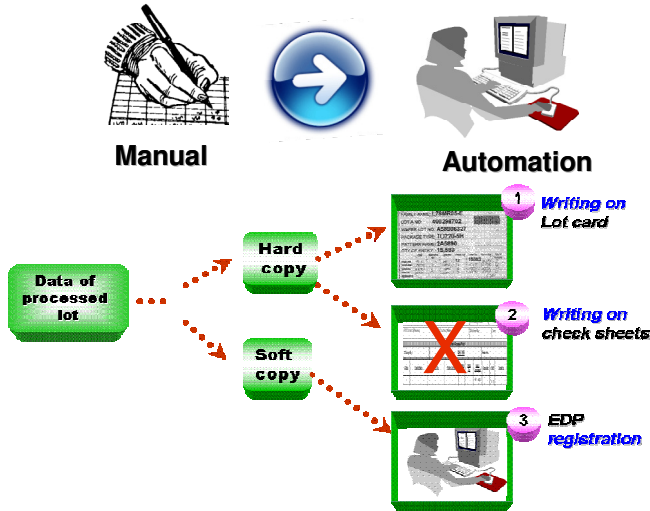
**D.SIMPLIFY**

To lessen the load of operators the following items were done:

D.1 Machines with manual loading of frames and wafers were replaced to automatic machines.

**MANUAL LOADING --> AUTOMATIC**

D.2 Since it was found out that most of the time the operator spends on check sheets filling up, automation of daily production record was implemented.



**2.2.3 MAN AND MACHINE COMPUTATION**

From the determined standard time and after the implementation of improvements, man machine requirement was computed. See figure below:

**Table 2: Man requirement:**

Function	Actual Man deployed	Man need (computed)	Difference
Die bonding operator	1	0.95	0.05
Die bonding on-line	1	0.63	0.37
Wire bonding operator	1	0.58	0.43
Wire bonding on-line	1	0.85	0.15
TOTAL	4	3.01	1

\* The man requirement is computed using standard time, total time to operate and the time available per day.

**Analysis:**

Computation shows that there is a difference of 1 man from the actual manpower deployed.

**Table.3 Number of machine to assign:**

Function	Number of
Operator 1	8
Operator 2	6
Operator 3	6

\* The number of machine is computed using the prescriptive symbolic model of multiple activity chart.

**3.0 RESULTS AND DISCUSSIONS**

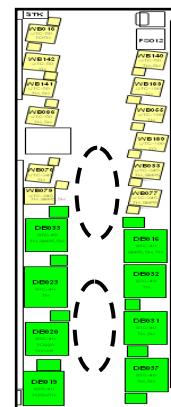
The application of Work sampling and ECRS principle yielded the following results aligned with our company policy of:

**3.1 HIGH QUALITY**

3.1.1 Cases of swapped lots will be avoided since machines are clustered according to process. No case of swapped lots (Oct'09-to present.)

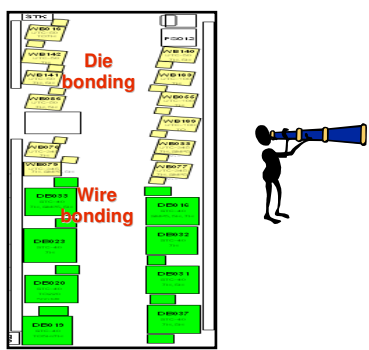


3.1.2 Due to merged machines, immediate assist on errors is expected. Defect produced by errors will be minimized.



	Before	After
Time per error assist	12.3 secs	5.7 secs

3.1.3 Early detection of on-line inspector is expected since machines are group together per process.



**3.2 HIGH SPEED**

3.2.1 Applying the clustered type of lay out, walk time of operators from one machine to another during error assist will be reduced. Also the distance traveled by On-line inspectors will be lessen. Table A shows the time saved per job function.

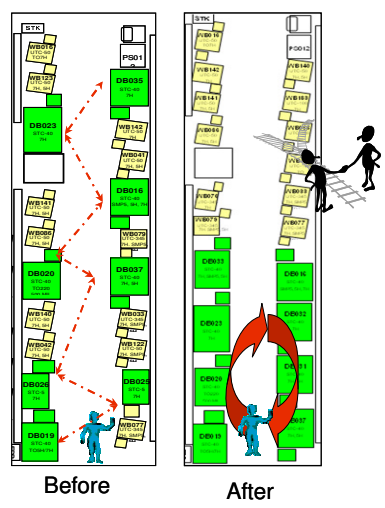


Table 3.

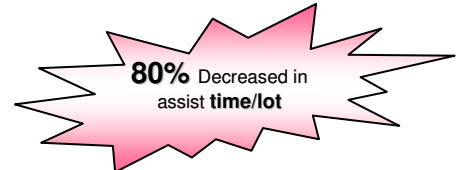
Function	BEFORE	AFTER	SAVINGS (mins)
Die bonding	100%	57%	43%
Die bonding on-operator	100%	69%	31%
Wire bonding	100%	61%	39%
Wire bonding on-operator	100%	61%	39%
<b>Average</b>	<b>100%</b>	<b>62%</b>	<b>38%</b>



3.2.2 Machines with manual loading of frames and wafer were line out from the line as shown in Table 4.

Table 4

	BEFORE (Manual)	AFTER (Automatic)	SAVINGS (mins)
Loading of leadframes	100%	80%	20%
Loading of wafer	100%	79%	21%
<b>Average</b>	<b>100%</b>	<b>80%</b>	<b>21%</b>



**3.3 LOW COST**

3.3.1 Clustered type of lay out with improvements on work elements resulted to reduction of man assignment.

	BEFORE	AFTER	SAVINGS /year
Manpower assignment	12	9	3

3.3.2 Increase in multi skilled rate by 27%.

	BEFORE	AFTER	SAVINGS /year
Multi skilled rate	63%	100%	27%

3.3.3 Thru the implementation of automated daily production record cost of paper and printing was eliminated. Thus the company saves money.

**3.4 OTHERS**

After proving the effectiveness of Work Sampling and ECRS principle of improvement, this methodology was implemented to other company's production process. The implementation contributes a good result on the attainment of company's goal.

**4.0 CONCLUSION**

The application of ECRS Principle is therefore effective to increase man efficiency thereby reducing manpower cost.

## **5.0 RECOMMENDATIONS**

The use of IE methodology such as Work sampling and ECRS fundamentals are best recommended to any manufacturing work stations to improve productivity and cost.

## **6.0 ACKNOWLEDGMENT**

This project shall not be realized without the help of the following who shared their expertise, time and ideas unreservedly. Thus, my sincere thanks to all of them!

- Manufacturing shift in-charge– for ensuring proper implementation of the new system
- Die bonding and Wire bonding operators, inspectors and Technicians – for complying the set standard
- Edwin Buscas and Jinky Andres –for providing the training needs
- Arnel Hulipas and Dennis Ayson – for the support on relay out activities
- Louie Dizon & Jason Capati – for the unending support in time, resources and management intervention for the realization of the project

## **7.0 REFERENCES**

1. Time and Motion study-Author: Ralph Barnes
2. Work sampling and structured estimating-internet

## **8.0 ABOUT THE AUTHOR**



Fritzie Ann A. Miranda is a graduate of BS Industrial Engineering from Saint Louis University Baguio City. She has been with SSMP since June 2001 and currently assigned as Manufacturing Process Engineer of Process Improvement from Dicing to Wire bonding process.